



What is Shelter Now?

The Shelter Now Residential Transitional Support Program also known as Hartog House located at 850 Hartman Drive, Midland Ontario. Hartog House has 20 transitional units supported through three different programs. The Shelter Now Residential Transitional Support Program is a program that includes accommodations for the duration of up to one year with a focus on securing permanent housing as soon as possible.

What we do

The Shelter Now Support Program is open to adults 18 years of age or older (at the time of admission) who are homeless or at risk of homelessness. Shelter Now offers a Transitional Housing Program in North Simcoe, this includes short term housing and case management supports to individuals and families to obtain and maintain permanent housing.

Shelter Now works with community partners to establish a range of supports, including other housing programs to secure the most appropriate housing option. Shelter Now Transitional Support Program is time limited to 1 year, with a primary goal to secure permanent housing as soon as possible.

Shelter Now provides optional in house programming which includes cultural sensitivity and peer support. As part of the housing services, outreach support is available to anyone who requires assistance with housing and or system navigation. Due to high volume of applicants, not all applicants can be accepted in to the Transitional Support Program.

Shelter Now uses the Recovery Model and Housing First Principles which focuses on individual well-being, and ensures that clients have access to a range of supports that enable them to nurture and maintain social, recreational, educational, occupational and vocational activities.

Intake Process

Shelter Now accepts referrals from community agencies and self referrals. If you would like to apply for our program you can call and make an appointment to meet with one of our support staff. If the referral has been completed by another agency, it is expected that the client will make a follow-up call to ensure initial contact is made with support staff. Not all referrals can be accepted in to the Transitional Support Program, referrals are prioritised based on those with the highest vulnerability and need.



What to Bring for Intake

Upon intake it is important that you provide your:

- Health Card
- Social Insurance Card
- Birth Certificate
- Income Statements/Proof of Income

If you do not have one or more of the above-listed items, please apply for them as soon as possible. Support Staff will be able to refer candidates to the resources necessary to acquire the above-listed documents and can assist with the process. You can still apply for the program without these items, but it is important that you obtain them in a timely fashion.

What to Bring upon Moving in

The units at Shelter Now come furnished with a couch, chair, coffee table, end table, bed, fridge, stove, and microwave. Clothing and personal items may be brought into the unit; however, additional furnishings are not permitted unless they have been approved in advance by Shelter Now Staff. This means that you may need to put furniture and other items into a storage unit for the duration of your stay. Televisions, computers, other electronics and small kitchen appliances are allowed in the units.

Client Programming

Client Programming is offered as part of the Shelter Now Program. This may include workshops, focus groups, community kitchens, art therapy, support groups, social activities, recreational and fitness/healthy living activities, etc. Shelter Now offers programming on site and also through community partners.

Programming also supports community integration and a sense of community. Support staff will assist in referrals to community based programs that participants can continue to access once they have moved on to permanent housing. Support Staff work with each participant to develop an Individual Transition Plan to identify goals and services based on individual needs. This could include but isn't limited to, improving physical, emotional, spiritual and mental wellbeing; implementing structure; and developing daily routines. It also promotes the development of new skills such as home management, healthy meal planning, managing finances, team building with peers, and how to achieve S.M.A.R.T. goals.



Rent and Utilities

Rent are geared to income through the County of Simcoe. It is the client's responsibility to disclose any changes to income, and rent will be adjusted accordingly. Utilities are included in the rent price; however, expenses such as phone, internet, and cable are the responsibility of the client and must be set up by the client.

Security and Keys

There is 24 hour video surveillance in all common areas and grounds. Each resident is given a deadbolt key and a key fob; the deadbolt key allows them access to their own unit, and the key fob allows access to exterior doors. Staff members have a master key for each unit. Staff have access to each unit at their own discretion (i.e. medical emergency, fire, etc.).

Transitioning to permanent housing

Obtaining permanent housing is a priority for all participants, Support Staff assist in seeking housing and accompany clients to view apartments. Support Staff advocate with landlords and promote community based housing programs. Staff will assist in applying for the necessary funding to secure last month's rent as well as help outsource household furnishings. Shelter now offers outreach support offering assistance with advocacy, problem solving, and referrals.

Contact US

Office Phone: (705) 528-6941

Fax: (705) 528-6942

Sonia Ladouceur – Executive Director

Ex. 22

Tina Archer – Community Support Worker

Ex. 24

CiCi Rider – Administrative Assistant

Ex. 21

Hours of Operation:

8:30 am – 4:30pm

Monday – Friday