



Shelter Now Transitional Housing Support Program

House Rules

Occupants Name: _____

Unit #: _____

Date: ___/___/___

Shelter Now Transitional Support Program, is a recovery oriented program with Housing First Principals, designed to support clients with obtaining permanent housing and connections to supports

1. All clients are expected to maintain a respectful environment for staff, residents and guests of the building.
2. Each client is expected to uphold the dignity and respect the privacy and rights of the other clients.
3. Threatening or violent behaviour toward Staff or other occupants will result in immediate discharge from the program.
4. All clients are expected to work with support staff to identify goals and develop an Individual Transitional Plan
5. All clients are expected be actively working on goals.
6. All clients are expected to contribute to cleaning of the building as well as maintaining and caring for the grounds and community garden.
7. Clients are expected to regularly clean and maintain their unit.
8. All clients are expected to allow support staff to visit in the unit to assist in identifying/developing life skills
9. Occupants are to attend house meetings, all other programming is optional
10. Quiet enjoyment of all occupants is essential, Please keep noise to a minimum.
11. Only the client or the client's family can live in the unit. To live in the unit you must be on the Occupancy Agreement
12. Prescriptions must be taken in accordance to your prescription from the Doctor. No sharing, trading, or selling of medications is permitted.
13. All units are finished by Shelter Now, personal furniture is not permitted in the units. Some exceptions can be made, but would require approval and inspection in advance by Shelter Now Staff. This means that you may need to put furniture and other items into a storage unit for the duration of your stay. Televisions, computers, other electronics and small kitchen appliances are allowed in the units.
14. Overnight guests are not permitted.
15. Housing fees are geared to income and are to be paid on the first day of the month. It is the client's responsibility to disclose any changes in income to the Case Manager before the 20th of the month and housing fees will be adjusted accordingly. Utilities are included in the housing fee



price; however expenses such as phone, internet, and cable are the responsibility of the client and must be set up and disconnected by the client.

16. Keys -Shelter Now is a secure building, each client receives a Key Fob which opens the exterior doors to the building, and a deadbolt key for their unit door. If you have lost your key, Shelter Now staff must be informed immediately.
17. Security-Shelter Now is monitored by video cameras; these cameras are in all the common areas.
18. Shelter Now Staff retains a key for each unit for emergency purposes. If there is a concern, there will be an inspection done on the premises with no notice.
19. No visitors are permitted in the unit between 11:00 p.m. and 8:00 am.
20. Smoking is not permitted in the units; there are designated smoking areas throughout the property.
21. Pets are not permitted in the units.

I, _____ have reviewed the House Rules

with _____ on this date: ___/___/___

I understand these rules and agree to abide by them. I also understand that Shelter Now is a residential program and does not fall under the landlord tenant act.

Occupant Signature

Shelter Now